



# LIMITED WARRANTY

Metroflor Corporation ("Verçade", "us", "our", or "we") warrants that its Verçade Wall Fashion product will be free from visual defects and structural integrity defects for the life of the product in both residential applications and in commercial applications. "Structural integrity defects" are defined as swelling caused by normal water exposure (does not cover swelling caused by non-standard conditions of standing water / flooding) and as delamination. This Limited Warranty only applies provided the Verçade products covered by this warranty are installed and maintained according to the **Verçade Installation Instructions**.

## PRE-INSTALLATION

Verçade warrants that its products are free of visual defects. You and/or your installer should carefully inspect each piece before installation. Any pieces that appear to have defects should not be installed. Verçade will not be responsible for any claim for pieces installed with visual defects.

## INSTALLATION

This Limited Warranty covers materials only, provided that Verçade is installed according to the **Verçade Installation Instructions**. These Instructions are revised periodically and Verçade must be installed according to the current Instructions at the time of installation.

## REPLACEMENT / REPAIRS

Verçade reserves the right to repair any product and/or to use its own source to obtain an installer for replacement. If Verçade repairs or replaces any product as a result of a warranty claim, you will be required to clear, at your own expense, any items placed in front of and/or around the affected areas subsequent to the original installation.

## TERMS OF WARRANTY

If a defect covered by this Limited Warranty is found and reported to the merchant from which these products were purchased, Verçade will supply new materials of similar color, pattern and quality to replace the defective area. This Limited Warranty does not include labor or the cost of labor for installation of the replacement area.

In case of questions regarding the terms of this Limited Warranty, contact Customer Service at (844) 588-9255. Verçade reserves the right to inspect any installation, request samples, secure photographs or any other information as may be required to ascertain the nature of any claim under this Limited Warranty.

## EXCLUSIONS

The following are not covered by this Limited Warranty:

- Dissatisfaction or damage due to improper installation or maintenance, including use of improper adhesives, cleaning solutions, unevenness or irregularities. Refer to the **Verçade Installation Instructions** for more details.
- Labor charges for installation or removal of apparent defective tiles at the time of installation.
- Damage caused by fire, burns, smoke abuse, flooding, leaks, spills, scratches, abrasive scouring pads, scuffing, staining, construction or installation.

- Damage caused by indentations or by cuts from sharp objects.
- Changes in color, shade or sheen when exposed to sunlight, incandescent light or other non-standard conditions.
- Exterior applications.
- Installations in Saunas, Sunrooms, Solariums, Boats, Campers, or Recreational Vehicles.
- Products installed in wet areas, including bathtub and shower surrounds.
- Damage caused by non-standard conditions of standing water, moisture, leaks, condensation or excessive humidity that may facilitate the growth of mold. Mold or damage caused by mold is not covered by this Limited Warranty and is not the responsibility of Verçade.
- Minor shading, color or texture differences between samples, replacement products or printed color photographs or illustrations and delivered product.
- Products sold as irregulars or trial grade materials or "as is".
- This Limited Warranty is void if, prior to installation in **commercial and light commercial applications**, Verçade is not acclimated to room temperature (between 55°F and 90°F / 13°C and 32°C) at job site for a minimum of 48 hours and, if post-installation (**in all applications**) Verçade is not continuously maintained at such temperatures.
- Only installation techniques described in the **Verçade Installation Instructions** are warranted. Verçade does not warrant the horizontal installation of Verçade.
- Loss due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) incurred in removal or reinstallation of the affected material, and any other incidental or consequential damages.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so that the above limitations and exclusions may not apply. Your Limited Warranty gives you specific legal rights, and you may have other legal rights, which vary from state to state.

This Limited Warranty is in lieu of any other warranties, express or implied. Please keep your receipt as proof of purchase, as Verçade needs the receipt in order to help resolve any problems.

## WARRANTY OWNER

This Limited Warranty applies only to the original purchaser and the original installation site and is not transferable and, with respect to the residential warranty, applies only to a resident homeowner.

Claims under this Limited Warranty must be made in writing to the following address:

Verçade Warranty Department  
119 Thomas Street  
Calhoun, GA 30701