



FREQUENTLY ASKED QUESTIONS

Where can I install Verçade?

Verçade may be installed in any dry, indoor application using approved adhesives and tapes (refer to Installation Guide).

What types of projects is Verçade best suited for?

Verçade can be used in a variety of unique and interesting ways – as a full room, feature wall, wainscoting, backsplash, island or peninsula, headboard, fireplace surround where surface temperature does not exceed more than 90°F, and much more.

What types of substrates can Verçade be installed on?

Verçade is approved for installation on the following types of substrates:

- Bead board/tile board
- Cement board
- Ceramic tile (excludes shower/tub surrounds and other 'wet' areas)
- Concrete (must be smooth, flat, dry and sealed)
- HardiBacker®
- Plywood (must be A.P.A. approved with minimum grade of “BB” or “CC”)
- Sheetrock/drywall/green board – MUST BE PRIMED or PAINTED with flat latex paint
- Wood paneling

NOTE: Verçade should not be installed on brick, carpets/textiles, cinder block, fiberglass/plastics, glass, luan, particle board, OSB, or vinyl/PVC surfaces.

Does Verçade need to be acclimated prior to installing?

Verçade does not require acclimation for residential installations, however, the room temperature should be 55°F - 90°F (13°C - 32°C) and the product should be at room temperature. The HVAC system must be on and functional before, during, and after installation.

Where can I purchase Verçade?

Verçade is available for purchase by consumers at www.vercade.com where you'll be able to browse the styles, view product specifications and place your order just as you would at any online store.

How do I cut Verçade?

Use a straight edge and sharp utility knife to cut through the product's cellular backing. Make several passes with your knife, then snap. After snapping the piece, run your utility knife along the décor film and wear layer to complete the cut.



Can I install Verçade outside?

No. Verçade is intended for interior installations only and in temperature controlled environments. Any exterior usage (including seasonal porches) will void the warranty.

Are samples available?

Yes. Samples may be ordered from www.vercade.com.

What type of adhesive should be used to install Verçade?

The following adhesives are approved for installing Verçade:

- Liquid Nails® Heavy Duty Construction Adhesive (Part # LN-903) & Hot Melt Adhesive
- Verçade Roll-On Adhesive
- Verçade Adhesive Tape

NOTE: Adhesive must be maintained at 68°F (20°C) for a period of 36 hours prior to use.

Is Verçade made of real wood and stone?

Although it looks and feels like real wood and stone, Verçade is a 100% waterproof vinyl product. It features ISOCORE Technology, a highly engineered closed-cell extruded structural grey core that is rigid, light, strong, and dimensionally stable.

What is the flame spread rating for Verçade?

Class C Flame Spread Rating. Flame spread 200 or less. Determined by ASTM E-84-91A.

What do I use to clean Verçade?

Use a non-abrasive, all-purpose pH-neutral cleaner with paper towels or clean cloth. Verçade may also be vacuumed with a soft bristle brush attachment. Never use bleach, abrasive cleaners, strong chemical detergents, or scouring pads.

Can Verçade be used on ceilings?

Verçade is not recommended or warranted for installation on ceilings.

How do I finish off corners or cut edges?

Verçade seamlessly transition outside and inside corners without the need for additional trim pieces. Corner angles can range from 0° to 90° to create a clean, finished look (see Installation Guide for details). Matching inside corner, outside corner, end cap, and chair rail moldings are also available.



Can I install it in my bathroom or near moisture?

Although the material itself is waterproof, Verçade is not intended for use on tub surrounds, shower walls, or any area where it would be exposed to excessive amounts of water, but it may be used in powder rooms and on “dry” walls in the bathroom.

Can Verçade be installed around a fireplace or wood-burning stove?

Yes, provided the surface temperature of the wall it’s being installed on does not exceed 90°F. Consult your local code officials or fire marshal to determine if your intended installation meets the requirements for your area.

How do I fix scratches on Verçade?

Although Verçade is very durable and highly abrasion resistant, accidents can and do happen. For minor surface abrasions, we recommend using Prevail® Scratch Remover by Metroflor which is available in convenient 22-ounce spray bottles.

What sizes does Verçade come in?

Verçade is available in six tile designs and 18 plank styles. Tiles measure 12” x 24” (304.8mm x 609.6mm). Planks measure 6” x 48” (152.4mm x 1219.2mm)

How thick are Verçade planks and tiles?

The product is 4.8mm thick.

Do I need to seal Verçade if I use it as a backsplash?

No. Verçade requires no sealants or special surface treatments.

How do I calculate the amount of material needed for my project?

Determine the square footage of material needed: multiplying the height and width of the walls to be installed, then divide that by 144.

EXAMPLE: For a normal staggered installation, an 8’H x 10’L wall = 80 sq. ft. + 10% = 88 sq. ft. to purchase. See the chart below for required number of cartons.

FORMAT	SIZE	PIECES/CARTON	SQ. FT./CARTON	SQ. METER/CARTON	# OF CARTONS
Tile	12" x 24"	10	20	1.86	5
Plank	6" x 48"	10	20	1.86	5



NOTE: We typically recommend adding a 10% waste factor for cuts and mistakes; if installing in a diagonal pattern, factor an additional 25% waste.

What kind of warranty does Verçade have?

Verçade is covered by a limited lifetime warranty for both residential and commercial installations.

How is Verçade shipped?

Case goods (wall product), molding and accessories will ship from the Verçade Wall Fashion distributor that services your region of the country.

How much does it cost to ship?

Shipping will be calculated during the checkout process, based on zip code.

What is the return policy?

A copy of our return policy is posted on www.vercade.com and can be viewed here.

What if I want to remove it?

Carefully lift the ends of the product to separate it from the wall (use wallpaper stripper). Verçade Wall Fashion is not responsible for any damage to the wall that may occur by removing the product after it has been installed.

Can I recycle Verçade?

Verçade is recyclable, however we do not currently have a recycling program for Verçade Wall Fashion products. If you are interested in recycling Verçade please contact our customer service for a recycler.

My project only requires 5 square feet of product. Can I order individual planks or tiles?

No. Product must be ordered in full cartons.

Any promotions or coupons?

Not at this time. Promotions or sales will normally be featured on the home page of www.vercade.com.

Do you offer a trade program for designers?

Not at this time.

Can it be applied to a textured surface?

Verçade Wall Fashion is approved for installation over a wide variety of substrates. A complete list of approved and non-approved substrates is available in our installation instructions which can be viewed here.